

**M.Com. Part-I Examination, 2020 (DDE)**  
**Subject: Commerce**  
**Paper: 2**  
**(Organizational Behaviour and Human Resource Management)**

**Time: 2 Hours**

**Full Marks: 40**

*The figures in the margin indicate full marks.  
Candidates are required to give their answers in their own words  
as far as possible*

**Organisational Behaviour**

**Answer any two**

**10X2 =20**

1. State briefly the Organisational Behavioural Model as introduced by Luthans.
2. Narrate the modern techniques of Group Decision Making.
3. Write a short note on Vroom's Expectancy Theory.

**Human Resource Management**

**Answer any two**

**10X2 =20**

4. Briefly discuss the different functional areas of human resource management.
5. Explain in brief any four methods of training.
6. Enumerate in short the various factors affecting the industrial relations in an organization.