

MBA 2nd Semester Examination, June 2020 (DDE)

[Session: July 2019- June 2021]

Subject- Managing Interpersonal and Group Processes

Paper – MBA-2204

Time-3 Hours

Full Marks: 80

*The figures in the margin indicate full marks.
Candidates are required to give their answers in their own words
as far as practicable*

Group-A

Answer any six questions

5×6=30

1. Why do people join groups in an organization? Discuss in brief.
2. 'Leaders are born, not made'. Do you agree with the statement? Give reasons.
3. Is a group different from a team? Justify.
4. Give a conceptual overview of the Four Dimensions of Johari Window.
5. How does a Transactional Leadership style work? Explain.
6. How would you use Path Goal Theory in your favour as a HR Manager? Explain.
7. Explain the leadership behaviours identified under the Ohio State Studies.
8. How informal groups are formed? Explain.

Group-B

Answer any five questions

10×5=50

9. How conflict works in organisations? Discuss in the light of the process of conflict.
10. Conformity and deviance are two natural responses in groups. Identify the reasons behind these two behaviours in groups.
11. Critically highlight the role of Impression Management as defensive behaviour in organisations.
12. In what ways an innovative leader influences other group member? Discuss.
13. Discuss the role of dependency as a key factor in Power and Politics in organisations.
14. Write a critical note on the various contemporary issues emerging in the field of leadership.
15. Examine the political implications of power at workplace.