

MBA 1st Semester Examinations, 2020

Organisational Behaviour

Paper: MBA-1203

(New Syllabus)

Time: 3 Hours

Full Marks: 80

The figures in the margin indicate full marks. Candidates are required to give their answers in their own words as far as practicable

GROUP A

Answer any six questions.

5×6=30

1. What are the major disciplines that contribute to organisational behaviour?
2. Explain the relation between experience and learning.
3. How do we measure job satisfaction?
4. Does behaviour always follow form attitudes?
5. Examine the impact of satisfied and dissatisfied employees on the workplace.
6. How does perception affect decision making process?
7. What determines personality?
8. What is shaping and how can it be used as a management tool?

GROUP B

Answer any five questions.

10×5=50

9. Critically examine the applications of emotion in the specific context of organisational behaviour.
10. Do you think the knowledge of organisational behaviour is really required for a manager? Justify with examples.
11. Discuss the major challenges and opportunities for organisational behaviour in present times.
12. What shortcuts does one take while judging other? Write in detail.
13. "Managers should do everything they can to enhance the job satisfaction of their employees." How?
14. Discuss Herzberg's theory of motivation.
15. Bring out the concept of motivation with its process and importance in detail.

MBA 1st Semester Examinations, 2020
Understanding Individual Employee Behaviour
Paper: MBA-1202
(Old Syllabus)

Time: 3 Hours

Full Marks: 80

The figures in the margin indicate full marks

Candidates are required to give their answers in their own words as far as practicable

GROUP A

Answer any six questions.

5×6=30

1. Examine the nature of human behaviour.
2. Explain the relation between experience and learning.
3. How is job satisfaction measured? Explain.
4. Does behaviour always follow form attitudes?
5. Examine the impact of satisfied and dissatisfied employees on the workplace.
6. How does perception affect decision making process?
7. Examine the major disciplines that contribute to OB?
8. What is shaping and how can it be used as a management tool?

GROUP B

Answer any five questions.

10×5=50

9. Critically examine the applications of emotion in the specific context of OB.
10. Do you think the knowledge of OB is really required for a manager? Justify with examples.
11. Discuss the major challenges and opportunities for OB in present times.
12. What shortcuts does one take while judging other? Write in detail.
13. "Managers should do everything they can to enhance the job satisfaction of their employees." How?
14. Discuss Equity theory of motivation.
15. Bring out the concept of motivation with its process and importance in detail.