

**MBA (4<sup>th</sup> Semester) Examinations, June 2021 (CBCS) (DDE)**  
**[Session: July 2019 - June 2021]**  
**Subject: Organisational Change and Development**  
**Paper: MBA-4201**

**Time: 3 Hours**

**Full Marks: 80**

**The figures in the margin indicate full marks.**  
*Candidates are required to give their answers in their own words as far as practicable.*

**Group - A**

**Answer any six questions.**

**5×6=30**

1. Briefly discuss the basic features of Organisational Change.
2. State the different types of Change in an Organisation.
3. What are the reasons for the resistance to change?
4. Briefly discuss the internal forces causing Organisational Change.
5. State the basic features of Organisational Culture.
6. How is Organisational Culture related with Organisational Development? Discuss.
7. Briefly state the dimension of Organisational Climate.
8. What is Organisational Innovation? State two types of Organisational Innovations.

**Group -B**

**Answer any five questions.**

**10×5=50**

9. Discuss the Kurt Lewin's Model of Change with a Diagram.
10. State the difference between Internal Change Agent and External Change Agent.
11. How can the resistance to change be minimised?
12. Discuss the features of Organisational Development.
13. Briefly state the OD Interventions strategies.
14. Discuss Edgar Huse's Seven Stage Model of Change.
15. State the benefits of Internal Change Agent.