

**MBA(D) 2<sup>nd</sup> Semester Examination, December 2018(DDE)**

**[Session: Jan 2016-Dec 2017, Jan 2017-Dec 2018]**

**Subject- Human Resource Management and Skill Development**

**Paper-MBD-202**

**Time-3 Hours**

**Full Marks: 80**

*The figures in the margin indicate full marks.*

*Candidates are required to give their answers in their own words*

*as far as practicable*

**Group-A**

**Answer any six questions**

**5x6=30**

1. Briefly discuss the salient features and aspects of human resource management.
2. "...Human resource planning is critical for identifying and resolving people-related business issues"---Discuss.
3. Provide an overview of selection interviews.
4. Briefly summarize any two important techniques of Executive Development.
5. Briefly discuss the functions of communication.
6. Provide a write-up on grapevine communication.
7. Explain 'persuasive communication' with any two suitable examples.
8. Discuss, in brief, any two types of non verbal communication.

**Group-B**

**Answer any five questions**

**10x5=50**

9. Briefly discuss the various methods of recruitment.
10. Describe the various issues associated with performance management system.
11. Discuss the various approaches to human resource accounting.
12. "There are certain factors that tend to hinder the smooth flow of communication between the sender and the receiver"---Discuss.

13. State and explain different types of listening.
14. Develop the outline of a factory visit report to a steel plant.
15. Provide an overview of technology enabled business communication.